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December 13, 2011

The Honorable Leo Wiegman, Mayor
Village of Croton-on-Hudson
1 Van Wyck Street
Croton-on-Hudson, New York 10520

Re: 2012 One-time Charge Rate Change

Dear Mayor Wiegman:

I am pleased to report that ***for the ninth consecutive year Cablevision's Optimum Online high-speed Internet service and Optimum Voice digital phone service will remain at their current rates.*** These top-rated products continue to win customer satisfaction awards and lead the nation in consumer acceptance.

I am also pleased to report that for ***2012 our cable television programming packages and equipment charges will remain at their current rate with no increase.***

Please let this service notice that effective June 1, 2012 there will be a modest increase in "one-time charges" of \$5.00. One-time charges include service, equipment and additional outlet installations, relocations, service calls, hourly charges, and collection charges. Most customers will not be affected by this modification.

Customers are being notified of the one-time charge change through bill messaging. Customers can always find the most current rate information on Cablevision's consumer website www.optimum.com.

As always, if you have any questions please feel free to call me.

Sincerely,

Robert Hoch