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February 27, 2012

Village of Croton-on-Hudson
Attn: Pauline DiSanto, Village Clerk
PO Box 249
1 Van Wyck Street
Croton-On-Hudson, NY 10520

Dear Sir or Madam,

Thank you, in advance, for placing the enclosed flyers in your office on behalf of the New York State Long Term Care Ombudsman Program at MHA.

Response from your community for this training has been very positive.

With the addition of Assisted Living Residences the need for ombudsmen continues to grow.

We are providing 10 flyers for the Spring Training Program that will begin on Wednesday, April 18, 2012.

Thank you for your assistance.

Regards,

Margaret G. Hadad, LMSW – Program Director
NYS Long Term Care Ombudsman Program
Tele: (914) 345-5900 ext. 7522
E-Mail: hadadm@mhawestchester.org

MGH/jpg
Enc.



NEW YORK STATE LONG TERM CARE OMBUDSMAN PROGRAM

at MENTAL HEALTH ASSOCIATION of WESTCHESTER

580 White Plains Road, Suite 510

Tarrytown, NY 10591-5152

www.mhawestchester.org



VOLUNTEERS NEEDED **in** ***NURSING HOMES*** **&** ***ASSISTED LIVING RESIDENCES***

YOU CAN Make a Difference In The Lives Of The Frail Elderly In Westchester County

**New York State Long Term Care Ombudsman Program
at MHA of Westchester is seeking Volunteers.**

The **Long Term Care Ombudsman Program**, which serves residents in licensed long term care facilities in **Westchester County**, is recruiting volunteers who are interested in training to become Ombudsmen. An Ombudsman helps to resolve complaints, monitors quality of life and helps to preserve the dignity of residents in long term care facilities.

A volunteer must be at least **21 years** of age and complete a **36-hour training** to become a New York State Certified ombudsman. A commitment of **4 hours** weekly for one year is required after the training.

LTCOP staff and a faculty of experts cover a wide range of subjects, such as the aging process, regulations, levels of care, and how-to skills of working and negotiating with staff for the protection of residents' rights as prescribed by law. The training is free.

Please call for an application to be eligible for the training starting on **Wednesday, April 18, 2012.**

Prospective volunteers should call:
Margaret Hadad at (914) 265-7522
e-mail: HadadM@MHAWestchester.org

Funded through the Department of Health and Human Services and the New York State and Westchester County Offices for the Aging. In accordance with Federal law, the Westchester County Office for the Aging prohibits discrimination because of race, color, sex, national origin, religion, age or handicap, in all aspects of the provision of services for the benefit and welfare of Senior Citizens, and in all employment. Further, subcontractors of the Westchester County Office for the Aging shall be required to meet the above stated standards.