

QUARTER 3 FY 2026 – QUARTERLY REPORT

MANAGER’S OFFICE

Communications

The Manager’s Office authored three Newsletters in Quarter 3 of FY 2026. The monthly newsletter is emailed directly to residents through the service Constant Contact, and includes a letter from the Manager detailing upcoming events, Village initiatives, and other important information. The current subscriber count is 4,884. The readership and click rates for each issue are:

- **December 2025 Newsletter** – 3,211(67%) opens, 171 clicks
- **January 2026 Newsletter** – 3,210 (67%) opens, 298 clicks
- **February 2026 Newsletter** – 3,202 (68%) opens, 333 clicks

The Village website currently has 11 email subscriptions available to residents. The total subscriber count for each of these topics is as follows:

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| • Field Closings | 1,814 |
| • Village Newsletter | 4,884 |
| • Village News & Announcements | 3,588 |
| • Recreation News & Announcements | 2,150 |
| • Seniors News & Announcements | 1,241 |
| • Snow Alerts | 1,820 |
| • Board of Trustees Agenda | 1,209 |
| • Planning Board Agenda | 1,154 |
| • Water Control Commission Agenda | 624 |
| • Waterfront Advisory Committee Agenda | 674 |
| • Zoning Board of Appeals Agenda | 1,072 |

In addition, the Village maintains a Facebook page (6,659 followers as of 2/10), an Instagram (3,252 followers as of 2/10), and an ‘X’ page (966 followers as of 2/10) to communicate with residents.

Resident Concerns

The Village Manager’s Office collaborates with relevant departments or authorities to address specific issues raised by residents. Since December 1, 2025, the Manager’s Office has directly facilitated the resolution of:

- **1 Accessibility Issue**
- **2 Parking Issues**
- **12 Public Works Issues**
- **1 Quality of Life Issues**
- **4 Safety Issues**
- **2 Traffic Issues**
- **2 Utility Issues**
- **3 Code Enforcement Issues**

Emergency Management

The Everbridge notification system is used to provide businesses and residents with important information regarding power outages, street closures, utility maintenance, local emergencies, and severe weather advisories through FEMA's Integrated Public Alert and Warning System (IPAWS). To date, **3,468 residents** have opted in to receive Emergency Notifications, and a total of **45 notifications** were sent out through the Everbridge System this quarter.

Public Meetings & Legislation

During the third quarter of the fiscal year, the Village Board held a total of 6 regular meetings, 5 work sessions, and 3 executive sessions. A total of 73 resolutions were adopted by the board. The following local laws were adopted during this quarter:

- **Local Law Introductory No. 14 of 2025** ([to amend Chapter 230, Zoning of the Village Code to allow for alternate members on the Planning Board and Zoning Board of Appeals](#))
- **Local Law Introductory No. 17 of 2025** ([to amend Chapter 90, Buildings, Unsafe, of the Code of The Village of Croton-on-Hudson to Amend the Provision Relating to the Establishment of Liens](#))
- **Local Law Introductory No. 1 of 2026** ([Authorizing a Property Tax Levy in excess of the limit established in general Municipal Law §3-C](#))
- **Local Law Introductory No. 2 of 2026** ([to establish Chapter 9 of the code of the Village of Croton-on-Hudson, entitled "Auditor, Village"](#))
- **Local Law Introductory No. 4 of 2026** ([to amend Chapter 204, Taxation, of the Code of the Village of Croton-on-Hudson to add an Occupancy Tax to hotels and motels](#))

This report was compiled by Amy MacNamara, Secretary to the Village Manager.