

QUARTER 4 FY 2026 – QUARTERLY REPORT

MANAGER’S OFFICE

Communications

The Manager’s Office authored three Newsletters in Quarter 4 of FY 2026. The monthly newsletter is emailed directly to residents through the service Constant Contact, and includes a letter from the Manager detailing upcoming events, Village initiatives, and other important information. The current subscriber count is 4,890. The readership and click rates for each issue are:

- **March 2026 Newsletter** – 3,018 (63%) opens, 291 clicks
- **April 2026 Newsletter** – 2,995 (62%) opens, 393 clicks
- **May 2026 Newsletter** – 2,945 (61%) opens, 148 clicks

The Village website currently has 11 email subscriptions available to residents. The total subscriber count for each of these topics is as follows:

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| • Field Closings | 1,826 |
| • Village Newsletter | 4,884 |
| • Village News & Announcements | 3,604 |
| • Recreation News & Announcements | 2,173 |
| • Seniors News & Announcements | 1,253 |
| • Snow Alerts | 1,836 |
| • Board of Trustees Agenda | 1,213 |
| • Planning Board Agenda | 1,158 |
| • Water Control Commission Agenda | 632 |
| • Waterfront Advisory Committee Agenda | 674 |
| • Zoning Board of Appeals Agenda | 1,076 |

In addition, the Village maintains a Facebook page (6,858 followers as of 5/10), an Instagram (3,355 followers as of 5/10), and an ‘X’ page (966 followers as of 5/10) to communicate with residents.

Resident Concerns

The Village Manager’s Office collaborates with relevant departments or authorities to address specific issues raised by residents. Since March 1, 2026, the Manager’s Office has directly facilitated the resolution of:

- **1 Accessibility Issue**
- **2 Parking Issues**
- **9 Public Works Issues**
- **1 Quality of Life Issues**
- **5 Safety Issues**
- **1 Traffic Issues**
- **1 Utility Issues**
- **3 Code Enforcement Issues**

Emergency Management

The Everbridge notification system is used to provide businesses and residents with important information regarding power outages, street closures, utility maintenance, local emergencies, and severe weather advisories through FEMA's Integrated Public Alert and Warning System (IPAWS). To date, **3,477 residents** have opted in to receive Emergency Notifications, and a total of **16 notifications** were sent out through the Everbridge System this quarter.

Public Meetings & Legislation

During the third quarter of the fiscal year, the Village Board held a total of 6 regular meetings, 6 work sessions, and 3 executive sessions. A total of 72 resolutions were adopted by the board. The following local laws were adopted during this quarter:

- **Local Law Introductory No. 3 of 2026** (to amend various provisions of Chapter 230 "Zoning" of the Croton-on-Hudson Village Code to provide clarification and streamline review of land use applications for the benefit of the public)
- **Local Law Introductory No. 6 of 2026** (to amend Chapter 204, Taxation, of the Village Code to add/update various real property tax exemptions)

This report was compiled by Amy MacNamara, Secretary to the Village Manager.