

QUARTER 1 FY 2027 – QUARTERLY REPORT

MANAGER’S OFFICE

Communications

The Manager’s Office authored two Newsletters in Quarter 1 of FY 2027. The monthly newsletter is emailed directly to residents through the service Constant Contact, and includes a letter from the Manager detailing upcoming events, Village initiatives, and other important information. The current subscriber count is 4,902. The readership and click rates for each issue are:

- **June 2026 Newsletter** – 2,962 (61%) opens, 311 clicks
- **Summer 2026 (July & August) Newsletter** – 2,959 (61%) opens, 297 clicks

The Village website currently has 10 email subscriptions available to residents on the Village website. The total subscriber count for each of these topics is as follows:

- | | |
|---|-------|
| • Village News & Announcements | 3,635 |
| • Recreation News & Announcements | 2,221 |
| • Seniors News & Announcements | 1,280 |
| • Field Closings | 1,827 |
| • Snow Alerts | 1,860 |
| • Board of Trustees Agenda | 1,230 |
| • Planning Board Agenda | 1,168 |
| • Water Control Commission Agenda | 640 |
| • Waterfront Advisory Committee Agenda | 688 |
| • Zoning Board of Appeals Agenda | 1,084 |

In addition, the Village maintains a Facebook page (7,028 followers as of 8/10), an Instagram (3,599 followers as of 8/10), and an ‘X’ page (962 followers as of 8/10) to communicate with residents.

Resident Concerns

The Village Manager’s Office collaborates with relevant departments or authorities to address specific issues raised by residents. Since March 1, 2025, the Manager’s Office has directly facilitated the resolution of:

- **3 Accessibility** Issues
- **5 Parking** Issues
- **23 Public Works** Issues
- **9 Quality of Life** Issues

- 9 **Safety** Issues
- 5 **Utility** Issues
- 12 **Code Enforcement** Issues

Emergency Management

The Everbridge notification system is used to provide businesses and residents with important information regarding power outages, street closures, utility maintenance, local emergencies, and severe weather advisories through FEMA's Integrated Public Alert and Warning System (IPAWS). To date, **3,571 residents** have opted in to receive Emergency Notifications, and a total of **17 notifications** were sent out through the Everbridge System this quarter.

Public Meetings & Legislation

During the first quarter of the fiscal year, the Village Board held a total of 4 regular meetings, 2 special meetings, and 3 work sessions. A total of 83 resolutions were adopted by the board. The following local laws were adopting during this quarter:

- **Local Law Introductory No. 5 of 2026** ([Adding Certain Occupational Preferences for Affordable Housing Units](#))
 - **Local Law Introductory No. 8 of 2026** ([Updating Provisions Related to Prior Notice of Defects](#))
 - **Local Law Introductory No. 9 of 2026** ([Enacting a Moratorium on Adult Use Cannabis Dispensaries](#))
-