



Tyler ERP Software Solutions

Software solutions designed specifically for the public sector



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DIVISIONS

- Appraisal & Tax
- Courts & Justice
- Data & Insights
- ERP
- Federal
- Local Government
- NIC
- Public Safety

SOLUTION GROUPS

- Courts & Public Safety
- Health & Human Services
- K-12 Education
- Public Administration
- Transformative Technology

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LARGEST

software company

40%

of Tyler team members have worked in the public sector.

OUR MISSION

We empower the public sector to create smarter, safer, and stronger communities.



PUBLIC

sector



client retention **98%**



37,000+

INSTALLATIONS IN

12,000 LOCATIONS

6,600+

TEAM MEMBERS



Public sector software isn't just what we do.
It's all we do.



Software solutions intentionally designed to make connections with the public **seamless & efficient**



Software solutions and services **that work together**



Software Solutions for State, Local Government & K-12 Schools



Courts &
Justice



Public
Safety



Data &
Insights



Records &
Documents



Appraisal
& Tax



ERP
Financial



Civic
Services



School
Solutions



Tyler ERP: A single integrated solution for your operations

Financial Management

- General Ledger
- Accounts Payable
- Budgeting
- Project and Grant Accounting
- Cash Management
- Capital Assets
- Inventory
- ACFR Statement Builder
- Requisitions
- Purchase Orders
- Bid Management
- Contract Management
- eProcurement
- Employee Expense Reimbursement

Human Capital Management

- Human Resources and Talent Management
- Payroll
- Risk Management
- Employee Self Service
- Time & Attendance
- Advanced Scheduling
- Recruiting

Civic Services

- Permitting & Land Management
- License & Regulatory Management
- Code Enforcement
- GIS Interface

Revenue Management

- Accounts Receivable
- General Billing
- Citizen Self Service
- Tyler Cashiering
- Citizen Self Service

Enterprise Asset Maintenance

- Work Orders
- Fleet Management
- Facilities Management
- GIS Interface

Data Insight

- Analytics & Reporting
- Open Finance
- Capital Projects Explorer
- Content Manager
- Open Data & Citizen Engagement
- API Toolkit Bundle

Citizen Services

- Tyler Notify™
- Tyler Incident Management™
- Click2Report™
- MyCivic



Tyler's Defining Pillars of ERP Success



Research & Development

- All investment benefits K-12 & public sector
- Integrations are connective tissue
- No dependencies on other lines of business
- No custom code



Professional Services

- Seamless transition from professional services
- Domestic Tyler resources
- Average employee tenure is 8.5 years vs. 2 years
- Peers drive direction of Research & Development

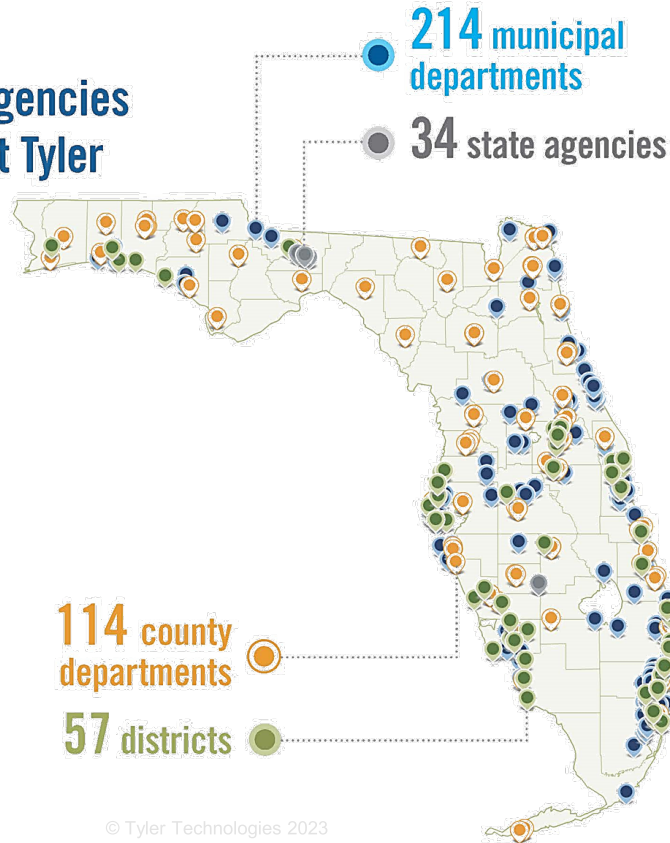


Help Desk & Technical Support

- All experience is public sector
- Priority access to Help Desk
- US Based, W2 Support
- Flexible version control

419 government agencies in Florida trust Tyler

At Tyler, we are working to connect state, city, county, and regional government services within a healthy digital infrastructure. Connecting data, processes, and people makes communities safer, smarter, and more responsive to the needs of residents. See how agencies across Florida work with Tyler to support their mission-critical programs.



Florida Munis Clients



Alachua County
Bay County Tax Collector
Broward County Clerk of Courts
Calhoun County
Calhoun County Clerk of Court
Cape Coral Charter School Authority
Charlotte County
Charlotte County Clerk of Courts
Charlotte County Sheriff's Office
Charlotte County Tax Collector
City of Altamonte Springs
City of Arcadia
City of Bonita Springs
City of Bradenton
City of Cape Coral
City of Clearwater
City of Clermont
City of Coral Springs
City of Daytona Beach Shores
City of Deltona
City of Destin
City of Doral
City of Dunedin
City of Dunnellon
City of Fernandina Beach
City of Fort Pierce
City of Fruitland Park
City of Gretna
City of Hallandale Beach
City of Hollywood
City of Inverness
City of Jacksonville Beach
City of Kissimmee
City of Kissimmee Foundation
City of Lauderdale Lakes
City of Lighthouse Point
City of Lynn Haven
City of Madeira Beach

City of Maitland
City of Marco Island
City of Melbourne
City of Miami Beach
City of Miramar
City of Naples
City of New Port Richey
City of New Smyrna Beach
City of North Lauderdale
City of North Miami
City of North Miami Beach
City of Oakland Park
City of Ocala
City of Opa-locka
City of Ormond Beach
City of Palm Coast
City of Pembroke Pines
City of Pinellas Park
City of Plant City
City of Port St. Joe
City of Port St. Lucie
City of Riviera Beach
City of Sanibel
City of Sebastian
City of South Daytona
City of St. Augustine
City of Starke
City of Sunrise
City of Weston
City of Winter Park
City of Zephyrhills
Clay County Sheriff
Collier County Sheriff's Office
Dixie County
Emerald Coast Utilities Authority
Escambia County Tax Collector
Flagler County
Flagler County Clerk of Court
Flagler County Sheriff

Florida Governmental Utility Authority
Gulf County
Hernando County Sheriff's Office
Indian River Clerk of Courts
Indian River County
Indian River County Sheriff
Lake County
Lake County Sheriff's Office
Lake County Tax Collector
Lee County
Lee County Sheriff
Marion County
Miami-Dade Expressway Authority (MDX)
Nassau County Circuit Court
Nassau County Sheriff's Office
Nassau County Supervisor of Elections
Northwest Florida Water Management District
Orange County Clerk of the Circuit and County Courts
Palm Beach County Tax Collector
Pasco County
Pasco County Clerk of Courts
Pasco County School District
Pinellas County Clerk of the Circuit Court
Seacoast Utility Authority
St. Johns County Sheriff's Office
Tampa Bay Water Authority
Town of Juno Beach
Town of Jupiter
Town of Lake Clarke Shores
Town of Manalapan
Town of Miami Lakes
Village of North Palm Beach
Village of Palm Springs
Village of Wellington
Walton County
Walton County Clerk of the Court
Walton County Supervisor of Elections
Walton County Tax Collector
Washington County Clerk of Courts



Why do government agencies **choose Tyler?**



Unparalleled Support

We're always here when needed with multiple support channels



Financial Stability

An S&P 500 company

\$22+ billion* market cap



Investment in People

2 years on Forbes' "Best Midsize Employers" list

2 years on Forbes' "Best Employers for Diversity" list

Multiple years on numerous "Best Place to Work" lists



Client **Partnerships**



A Passion To Innovate

Continually innovating new products based on knowing our clients and anticipating their future needs

A photograph of two men in a dark office environment, illuminated by blue and white light. One man, wearing glasses and a dark shirt, is looking at a laptop. The other man, wearing a light-colored shirt, is smiling and looking towards the camera. The background is blurred with bokeh lights.

Our Cloud Strategy

Our cloud-first investments are empowering the next generation of public sector efficiencies, security, and capabilities



We have a strategic collaborative relationship with Amazon Web Services (AWS), the worldwide leader in cloud services for the public sector

powered by aws



Why partner with Tyler Technologies?

Purpose Driven Solution for Local Gov't

One Hand To Hold

Enterprise Business Transformation

Vertically Integrated Model

Long Term Value & Return on Investment

Tremendous Partner Eco-System

Experience Matters

Top-Down Focus on the Village of Estero



Quoted By: Phil Sharp
Quote Expiration: 10/01/23
Quote Name: Village of Estero - EERP - Munis
Quote Description: Village of Estero - EERP - Munis
(Sourcewell #090320-TTI)
Saas Term 3.00

Sales Quotation For:

Village of Estero
9401 Corkscrew Palms Circle
Estero FL 33928
Phone: +1 (239) 221-5035

Tyler SaaS and Related Services

Description	Qty	Imp. Hours	Annual Fee
Financial Management			
Accounting	1	116	\$ 6,265.00
Accounts Payable	1	32	\$ 2,525.00
Assets Mobile	1	20	\$ 3,116.00
Budgeting	1	40	\$ 2,525.00
Capital Assets	1	20	\$ 2,137.00
Cash Management	1	20	\$ 1,335.00
Contract Management	1	20	\$ 874.00
Project & Grant Accounting	1	20	\$ 1,603.00
Revenue Management			
Accounts Receivable	1	40	\$ 1,870.00
Cashiering	1	32	\$ 2,914.00
General Billing	1	20	\$ 1,384.00
Content Management			
Content Manager Core includes Onboarding	1	40	\$ 12,569.00
Data Insights			



Enterprise Analytics and Reporting	1	52	\$ 2,660.00
Additional			
Enterprise Forms Processing Software (including Common Form Set)	1	0	\$ 5,440.00
Subscription Fees			
ACFR Statement Builder	1	40	\$ 4,640.00
			Sub-Total: \$ 51,857.00
			Less Discount: \$ 5,187.00
		TOTAL	\$ 46,670.00

Professional Services

Description	Quantity	Unit Price	Ext Discount	Extended Price	Maintenance
COA Import Hours	12	\$ 175.00	\$ 0.00	\$ 2,100.00	\$ 0.00
Post Go Live Training - Financials	40	\$ 200.00	\$ 0.00	\$ 8,000.00	\$ 0.00
Project Management	72	\$ 175.00	\$ 0.00	\$ 12,600.00	\$ 0.00
Conversions – See Detailed Breakdown Below				\$ 17,200.00	\$ 0.00
Onsite Implementation	172	\$ 200.00	\$ 0.00	\$ 34,400.00	\$ 0.00
Remote Implementation	340	\$ 175.00	\$ 0.00	\$ 59,500.00	\$ 0.00
				\$ 133,800.00	\$ 0.00

3rd Party Hardware, Software and Services

Description	Qty	Unit Price	Unit Discount	Total Price	Unit Maint/SaaS	Unit Maint/SaaS Discount	Total Maint/SaaS
Barcode Printer Kit	1	\$ 1,445.00	\$ 0.00	\$ 1,445.00	\$ 145.00	\$ 0.00	\$ 145.00
Barcode Scanner - NX6 Rugged Mobile Scanning Device	1	\$ 1,695.00	\$ 0.00	\$ 1,695.00	\$ 170.00	\$ 0.00	\$ 170.00

	TOTAL	\$ 3,140.00	\$ 315.00
Summary		One Time Fees	Recurring Fees
Total Tyler License Fees		\$ 0.00	\$ 0.00
Total SaaS		\$ 0.00	\$ 46,670.00
Total Tyler Services		\$ 133,800.00	\$ 0.00
Total Third-Party Hardware, Software, Services		\$ 3,140.00	\$ 315.00
Summary Total		\$ 136,940.00	\$ 46,985.00
Contract Total		\$ 277,265.00	
Estimated Travel Expenses excl in Contract			
Total		\$ 9,590.00	

Unless otherwise indicated in the contract or amendment thereto, pricing for optional items will be held
 For six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval: _____ Date: _____

Print Name: _____ P.O.#: _____

All Primary values quoted in US Dollars

Empowering people who serve the public[®]



tyler
technologies